



MORLET

Family Vineyards

MANICURED VINEYARDS, CLASSICAL WINEMAKING & CREATIVE ARTISANSHIP

TERMS AND POLICIES

PRIVACY POLICY

PERSONAL INFORMATION

Morlet Family Vineyards is committed to keeping your personal information secure. The information that you provide when signing up on our Mailing/Waiting List is used in order to send you our online wine releases, special wine offerings, details regarding upcoming events and confirmation of the shipment of your orders, as well as mail our semi-annual newsletters and other unique wine opportunities to your physical address. We collect the following personal information from you: First and Last Name | Billing and Shipping Addresses | Email Address | Phone Number(s) | Date of Birth (required by law for shipments of alcohol) | Unique Identifiers such as UserID. *Your password is encrypted in our system* | Order History

SHARING PERSONAL INFORMATION

The information that you provide will not be sold. Your information will not be shared with any other companies except as required to fulfill wine orders. Third parties with whom we work, such as credit card processing companies and shipping companies, are required to keep all information they receive from us confidential and secure. We record your transactions for financial and compliance purposes only.

PAYMENT INFORMATION

Morlet Family Vineyards is committed to keeping your payment information secure. For your protection, our web-based ordering process utilizes Secure Socket Layer (SSL) technology, ensuring that all sales information is transferred via encrypted methods. Credit card transactions are handled by a third-party financial institution which receives all information in an encrypted form in order to verify and process transactions.

UPDATING / REMOVING PERSONAL INFORMATION

If at any time you would like to update the information you have provided, you may either log into your Account on our website or contact the winery. If at any time you would like to stop receiving communication from our winery, you may either click "Unsubscribe" at the bottom of an online offering email or contact the winery. If at any time you would like your personal information to be completely removed from our database, please contact the winery at the phone number or email address listed at the bottom of this form.

WINE RETURNS

UPON RECEIPT OF ORDER

At Morlet Family Vineyards, we craft ultra-premium wines, following a strict attention to detail and no compromise with regard to quality. Thus, only a small amount of each label is produced. By securing our wines from our online offerings, wine connoisseurs receive their wines from the production source, securing authenticity and controlled shipping conditions. Providing customer service that matches the high level of our wines is a main priority. Therefore, if you are dissatisfied with your order for any reason, please call the winery within five days of receipt of your order to file a claim. The winery reserves the right to either replace the bottles or issue a refund. The original order will be returned to the winery.

CORKED OR OFF BOTTLES

Morlet Family Vineyards utilizes the highest quality of corks from only the best supplier in Portugal. Our corks are 54mm in length and are hand-sorted three times by our supplier. Beginning with the 2014 vintage of our Cabernet Sauvignons and the 2015 vintage of our other varietals, our winery has been using the innovated One by One™ gas phase spectroscopy which allows each cork to be tested individually prior to being branded with our winery's logo. Further, our winemaking team implements their own quality control measures. Although extremely rare, you may at one time experience a corked or otherwise "off" bottle. Please keep the remainder of the wine in the bottle along with the cork, and call the winery by the next business day. As long as we can verify that the bottle was purchased directly from the winery, we will make arrangements to have the bottle picked up and returned to the winery. This allows us to test the cork and wine to determine what occurred. We will then ship you a replacement bottle of the same label at no additional cost to you. Due to the limited nature of our wines, we are often not able to provide the exact vintage. As your replacement, we will ship either the current release vintage, or offer any library vintages if available, from which you may choose.

THIRD-PARTY PURCHASES

We will not refund or replace any bottles of our wine that were purchased through an online retailer or auction house, or via any other third-party channel, as we cannot verify the authenticity, or whether the wine was properly transported or stored over time.

RESTRICTIONS

WINERY'S TERMS OF SALE

Wines are only sold to individuals for personal consumption, not for resale.

FEDERAL LAW

Federal law dictates that only individuals who are 21 years of age and older may order and consume beverages containing alcohol. Likewise, only a legal adult may sign for a wine delivery. By placing an order with our winery, you are acknowledging that you are at least 21 years of age and that the person to whom you are shipping is at least 21 years of age.

STATE AND INTERNATIONAL LAWS

Our winery only ships directly to states where we hold a Direct-to-Consumer shipping license, and to countries where wine shipments are allowed. International members must contact the winery to arrange for the shipment of orders. (International shipments may be delayed if the destination country requires that the wines be submitted to an independent lab for analysis prior to shipment.) For more information, visit the "Shipping Guidelines" in the path to purchase on our website. You may also contact the winery.

COOKIES

DEFINITION

A cookie is a small file on your computer, phone, or other device with a browser to save snippets of text for reference by the website you are visiting. All cookies have expiration dates in them that determine how long they stay in your browser.

- **Session Cookies** are temporary cookies that expire (and are automatically erased) whenever you close your browser. For example, we use session cookies to grant access to content, enable you to place an order and send you an automatically generated copy of your invoice.
- **Persistent Cookies** usually have an expiration date and therefore stay in your browser until they expire, or until you manually delete them. For example, if you choose to have your computer remember your login information, you are using Persistent Cookies.

USE

We only store cookies on your device if they are strictly necessary for the operation of our website. For all other types of cookies, we need your permission. Our website is compliant with the EU's General Data Protection Regulation (GDPR) and the ePrivacy Directive (ePR) effective May 25, 2018.

Our website utilizes different types of cookies:

- **Necessary Cookies** are needed in order for our website to function. These enable basic functions such as page navigations and access to secure areas of the website.
- **System Cookies** are generated by our online ordering system and are necessary for the website to function properly, process online orders and batch them for shipment.
- **Preference Cookies** enable a website to remember information that changes the way the website behaves or looks, like your preferred language, or the region in which you are located. Note: While do have the ability to see if a member has opened an online offering email and/or clicked on the direct link to our website, we do not utilize outside companies for other types of tracking mechanisms.

CONSENT

By signing up on our Waiting/Mailing List, and/or by placing an order with our winery, you are providing your consent that we can collect, store and use your data as outlined in our Privacy Policy and Use of Cookies above.

Your consent applies to the following domain: <https://members.morletwines.com>

Your current status: [Active Consent: Allow all cookies](#)

BLOCKING

You can stop cookies from being downloaded to your device at any time by selecting the appropriate settings in your browser. Most browsers will tell you how to change your browser settings to notify you when a cookie is being set or updated, or to restrict or block certain types or all cookies. For specific questions regarding our website's use of cookies, or for assistance in opting out of some or all types of cookies by changing your consent status, please contact the winery. Note: EU Mailing List members have access to a special "Cookies Consent" drop down on our website.

CHANGES TO TERMS AND POLICIES

From time to time, we may make changes to our Terms and Policies. This may be in relation to changes in the law or best practices. Our winery's current Terms and Policies was updated on May 24, 2018.

THE *Morlet* SELECTION dba MORLET *Family Vineyards*

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